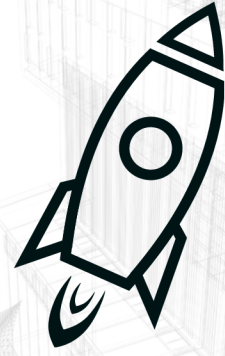


Pledge of Performance



ACO INSURANCE

Our Pledge of Performance promises that we will:

01



Understand your needs as a member of your local community

02

Provide sound guidance as a knowledgeable professional who is passionate about insurance



03



Use our broad market access to provide you choices that help result in solutions to address your needs

04

Be there to help you adapt your coverage as your family's and business's needs change



05



Communicate quickly and effectively in a way that works for you, whether it's in person or electronically

06

Be a trusted resource who supports and guides you through the claims process



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